

Dear Valued Customers,

Thank you for trusting One World Market as your shopping destination. We want to reassure you that during this unsettling time we will remain open and will continue to follow all the Michigan, CDC and WHO regulations regarding health and sanitation.

We are monitoring all Coronavirus (COVID-19) developments as they happen. The well-being and safety of our associates and customers is our highest priority. We want to assure you that we are taking action to keep our associates informed and make sure your experience at our store is safe and positive.

Here are a few of the actions we are taking to protect the health of our associates, customers and our community.

- We have increased the frequency in which we sanitize high traffic areas and all surfaces.
- We are following the CDC best practices for food preparation.
- We are continuously communicating and enforcing our strict employee hygiene practices
- Employees are being asked to stay home and use sick time if they are feeling unwell.
- Our restaurants will be closed to dine-in service as of 3:00 PM on 3/16. We will have items in our grab-and-go case and available for orders to-go.

As this situation evolves, we will continue to provide updates. Thank you for your trust and support as we strive to provide the best possible service and experience for you during this time.

Sincerely, Mitsuo Sowa, One World Market Manager

> www.oneworldmarket.us @oneworldmarketnovi





